

# ORIGINAL

VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
2nd Revised Sheet No. 1  
Cancels 1st Revised Sheet No. 1

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## TITLE SHEET

### RESOLD TELECOMMUNICATIONS SERVICES

This tariff applies to the Resold Telecommunications Services furnished by Vycera Communications, Inc. ("Vycera" or "Carrier") between one or more points in the State of Arizona. This tariff is on file with the Arizona Corporation Commission, Utilities Division, 1200 W. Washington Street, Phoenix, Arizona, and copies may be inspected, during normal business hours, at Carrier's principal place of business, 12750 High Bluff Drive, Suite 200, San Diego, California 92130, (858) 792-2400.

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APPROVED FOR FILING

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
 8th Revised Sheet No. 2  
 Cancels 7th Revised Sheet No. 2

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	2nd Revised*	19	1st Revised*
2	8th Revised*	20	1st Revised*
3	3rd Revised*	21	1st Revised*
3.1	7th Revised*	22	1st Revised*
4	1st Revised*	23	1st Revised*
5	1st Revised*	24	1st Revised*
6	1st Revised*	25	1st Revised*
7	1st Revised*	26	1st Revised*
8	1st Revised*	27	1st Revised*
9	1st Revised*	28	2nd Revised*
10	1st Revised*	29	1st Revised*
11	1st Revised*	30	1st Revised*
12	1st Revised*	31	1st Revised*
13	1st Revised*	32	2nd Revised*
14	1st Revised*	33	2nd Revised*
15	1st Revised*	34	2nd Revised*
16	1st Revised*	35	1st Revised*
17	1st Revised*	36	2nd Revised*
18	1st Revised*		

\* New or revised sheet.

ADMINISTRATIVELY  
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Issued: October 3, 2002

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
 3rd Revised Sheet No. 3  
 Cancels 2nd Revised Sheet No. 3

CHECK SHEET (Cont'd)

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
		60	2nd Revised*
37	1st Revised*	61	2nd Revised*
38	1st Revised*	62	2nd Revised*
39	2nd Revised*	63	1st Revised*
40	1st Revised*	64	2nd Revised*
41	2nd Revised*	65	1st Revised*
42	2nd Revised*	66	2nd Revised*
43	2nd Revised*	67	1st Revised*
43.1	1st Revised*	68	2nd Revised*
44	2nd Revised*	69	1st Revised*
45	1st Revised*	70	2nd Revised*
46	2nd Revised*	71	1st Revised*
47	2nd Revised*	72	2nd Revised*
48	2nd Revised*	73	1st Revised*
49	1st Revised*	74	2nd Revised*
50	2nd Revised*	75	1st Revised*
51	2nd Revised*	76	2nd Revised*
52	2nd Revised*	77	1st Revised*
53	2nd Revised*	78	2nd Revised*
54	2nd Revised*	79	1st Revised*
55	2nd Revised*	80	2nd Revised*
56	2nd Revised*		
57	1st Revised*		
58	2nd Revised*		
59	1st Revised*		

\* - Indicates new or revised page

ADMINISTRATIVELY  
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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)

7th Revised Sheet No. 3.1

Cancels 6th Revised Sheet No. 3.1

CHECK SHEET (Cont'd)

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
81	1st Revised*	106	1st Revised*
82	2nd Revised*	107	1st Revised*
83	1st Revised*	108	1st Revised*
84	2nd Revised*	109	1st Revised**
85	1st Revised*		
86	2nd Revised*		
87	1st Revised*		
88	2nd Revised*		
89	1st Revised*		
90	2nd Revised*		
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92	3rd Revised*		
93	3rd Revised*		
94	3rd Revised*		
95	2nd Revised*		
96	2nd Revised*		
97	3rd Revised*		
98	2nd Revised*		
99	2nd Revised*		
100	2nd Revised*		
101	2nd Revised*		
102	2nd Revised*		
103	2nd Revised*		
104	2nd Revised*		
105	1st Revised*		

\* - Indicates new or revised page

ADMINISTRATIVELY  
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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 4  
Cancels Original Sheet No. 4

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 5  
Cancels Original Sheet No. 5

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## SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change In Text or Regulation But No Change In Rate or Charge

## TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

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1st Revised Sheet No. 6  
Cancels Original Sheet No. 6

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TARIFF FORMAT (Cont'd)

- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.1.  
2.1.1.A.1.(a).  
2.1.1.A.1.(a).I.  
2.1.1.A.1.(a).I.(i).  
2.1.1.A.1.(a).I.(i).(1).

- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 7  
Cancels Original Sheet No. 7

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## SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Accounting Code - A multi-digit code which enables a customer to allocate long distance charges to its internal accounts.

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Subscriber's location to Carrier's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Subscriber, to enable Carrier to identify the origin of service User so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Subscriber shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Carrier - Refers to Vycera Communications, Inc. (T)

Commission - Refers to the Arizona Corporation Commission.

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 8  
Cancels Original Sheet No. 8

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## SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Common Carrier - A company or entity providing telecommunications services to the public.

Day - The term "day" means 8:00 A.M. to 5:00 P.M. local time at the originating city, Monday through Friday, excluding Company-specified holidays.

Evening - The term "evening" means 5:00 P.M. to 11:00 P.M. (but not including 11:00 P.M. local time at the originating city), Sunday through Friday and on Company-specified holidays except when a lower rate would normally apply.

Holiday - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

Local Access and Transport Area (LATA) - The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

ADMINISTRATIVELY  
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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Night/Weekend - The words "night/weekend" mean 11:00 P.M. to 8:00 A.M., but not including 8:00 A.M. Monday through Friday local time in the originating city; all day on Saturday, except when a lower rate normally would apply; and all day Sunday, except from 5:00 P.M. to 11:00 P.M.

Subscriber/Customer - The person or legal entity which enters into arrangements for Carrier's telecommunications services and is responsible for payment of Carrier's services.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Travel Card - A credit or debit calling card issued by Carrier which allows Subscribers and/or Users to make telephone calls and charge the calls to a credit or debit account. Calls charged to a Carrier-issued credit travel card will appear on the Subscriber's regular monthly bill. Calls charged to a Carrier-issued debit travel card will be charged against the debit account.

User - The person(s) utilizing Carrier's services.

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 10  
Cancels Original Sheet No. 10

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## SECTION 2. RULES AND REGULATIONS

### 2.1 Application of Tariff

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Carrier for telecommunications between points within the State. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.
- 2.1.3 The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 11  
Cancels Original Sheet No. 11

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.2 Use of Services

- 2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Carrier's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 Carrier's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- 2.2.6 Carrier's services may be denied for nonpayment of charges or for other violations of this tariff.

ADMINISTRATIVELY  
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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 12  
Cancels Original Sheet No. 12

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.3 Liability of Carrier

- 2.3.1 Except as otherwise stated in this section, the liability of the Carrier for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.5.
- 2.3.2 Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.5, the Carrier shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- 2.3.3 The liability of the Carrier for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 13  
Cancels Original Sheet No. 13

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Carrier (Cont'd)

2.3.4 The Carrier shall not be liable for any claims for loss or damages involving:

- A. Any act or omission of: (1) the Customer, (2) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Carrier; or (3) common carriers or warehousemen;
- B. Any delay or failure of performance or equipment due to causes beyond the Carrier's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Carrier; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
- C. Any unlawful or unauthorized use of the Carrier's facilities and services;

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 14  
Cancels Original Sheet No. 14

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.3 Liability of Carrier (Cont'd)

- 2.3.4 D. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Carrier- provided facilities or services; or by means of the combination of Carrier- provided facilities or services with Customer-provided facilities or services;
- E. Breach in the privacy or security of communications transmitted over the Carrier's facilities;
- F. Changes in any of the facilities, operations or procedures of the Carrier that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Carrier and is not provided to the Customer, in which event the Carrier's liability is limited as set forth in subsection 2.3.1 of this Section 2.3.
- G. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 15  
Cancels Original Sheet No. 15

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.3 Liability of Carrier (Cont'd)

- 2.3.4 H. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Carrier's facilities;
- I. Any intentional, wrongful act of a Carrier employee when such act is not within the scope of the employee's responsibilities for the Carrier and/or is not authorized by the Carrier;
- J. Any representations made by Carrier employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
- K. Any act or omission in connection with the provision of 911, E911, or similar services;
- L. Any noncompletion of calls due to network busy conditions;
- M. Any calls not actually attempted to be completed during any period that service is unavailable.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Carrier (Cont'd)

2.3.5 The Carrier shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Carrier or Customer equipment or facilities or service provided by the Carrier.

2.3.6 The Carrier does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Carrier shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of Carrier (Cont'd)

- 2.3.7 The Carrier assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Carrier has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- 2.3.8 Any claim of whatever nature against the Carrier shall be deemed conclusively to have been waived unless presented in writing to the Carrier within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.3.9 THE CARRIER MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.4 Responsibilities of the Subscriber

- 2.4.1 The Subscriber is responsible for placing any necessary orders; for complying with tariff regulations; for the placement of any stickers or tent cards provided by Carrier or as required by law; and for assuring that Users comply with tariff regulations. The Subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Subscriber to Users. The Subscriber is also responsible for the payment of charges for calls originated at the Subscriber's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2 The Subscriber is responsible for charges incurred for special construction and/or special facilities which the Subscriber requests and which are ordered by Carrier on the Subscriber's behalf.
- 2.4.3 If required for the provision of Carrier's services, the Subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- 2.4.4 The Subscriber is responsible for arranging access to its premises at times mutually agreeable to Carrier and the Subscriber when required by Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

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1st Revised Sheet No. 19  
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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.4 Responsibilities of the Subscriber (Cont'd)

2.4.5 The Subscriber shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Subscriber and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Subscribers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without use of protective interface devices.

If the Subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to Carrier equipment, personnel, or the quality of service to other Subscribers, Carrier may, upon written notice, require the use of protective equipment at the Subscriber's expense. If this fails to produce satisfactory quality and safety, Carrier may, upon written notice, terminate the Subscriber's service.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Subscriber (Cont'd)

- 2.4.6 The Subscriber must pay Carrier for replacement or repair of damage to the equipment or facilities of Carrier caused by negligence or willful act of the Subscriber, Users, or others, by improper use of the services, or by use of equipment provided by the Subscriber, Users, or others.
- 2.4.7 The Subscriber must pay for the loss through theft of any Carrier equipment installed at Subscriber's premises.
- 2.4.8 The Subscriber is responsible for payment of the charges set forth in this tariff.
- 2.4.9 The Subscriber is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.4.10 The Subscriber shall indemnify and save Carrier harmless from all liability disclaimed by Carrier as specified in Section 2.3 above, arising in connection with the provision of service by Carrier, and shall protect and defend Carrier from any suits or claims against Carrier and shall pay all expenses and satisfy all judgments rendered against Carrier in connection herewith. Carrier shall notify the Subscriber of any suit or claim against Carrier of which it is aware.

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Issued: October 3, 2002

Effective: November 2, 2002

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San Diego, California 92130

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 21  
Cancels Original Sheet No. 21

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.5 Cancellation or Interruption of Services

#### 2.5.1 General

- A. A service is interrupted when it becomes unusable to the Customer, *e.g.*, the Customer is unable to transmit or receive, because of a failure of a component furnished by the Carrier under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Carrier to be impaired.

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Issued: October 3, 2002

Effective: November 2, 2002

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San Diego, California 92130

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 22  
Cancels Original Sheet No. 22

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.5 Cancellation or Interruption of Services (Cont'd)

#### 2.5.2. Limitations on Allowances

No credit allowance will be made for any interruption of service:

- A. due to the negligence of, or noncompliance with the provisions of this Tariff by, any person or entity other than the Carrier, including but not limited to the Customer or other common carriers connected to the service of the Carrier;
- B. due to the failure of power, equipment, systems, or services not provided by the Carrier;
- C. due to circumstances or causes beyond the control of the Carrier;
- D. during any period in which the Carrier is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. during any period in which the Customer continues to use the service on an impaired basis;

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Issued: October 3, 2002

Effective: November 2, 2002

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San Diego, California 92130

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 23  
Cancels Original Sheet No. 23

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.5 Cancellation or Interruption of Services (Cont'd)

2.5.2. Limitations on Allowances (Cont'd)

- F. during any period when the Customer has released service to the Carrier for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. that was not reported to the Carrier within thirty (30) days of the date that service was affected.

2.5.3 Application of Credits for Interruptions of Service

Credits for interruptions of service, for which charges are specified on the basis of per minute of use, or on the usage of a fraction of a minute, shall in no event exceed an amount equal to the initial period charge provided for under this tariff.

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Issued: October 3, 2002

Effective: November 2, 2002

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President and Chief Executive Officer  
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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 24  
Cancels Original Sheet No. 24

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.6 Billing Arrangements

- 2.6.1 The Subscriber will either be billed directly by Carrier or its intermediary, or charges will be included in the Subscriber's regular telephone bill pursuant to billing and collection agreements established by Carrier or its intermediary with the applicable telephone company.
- 2.6.2 Carrier will render bills monthly. Payment is due within thirty (30) days after the Subscriber's receipt of its bill.
- 2.6.3 Recurring Charges: Recurring charges are billed in advance on a monthly basis. Unless otherwise expressly provided in this tariff, the entire specified monthly recurring charge shall be due and payable for any portion of a monthly billing cycle during which service is provided, and shall not be prorated.
- 2.6.4 Carrier may impose a late payment charge not to exceed 1.5% on any bill not paid within thirty (30) days of the receipt. The Subscriber shall be responsible for all costs, including attorney's fees, incurred in the collection of unpaid charge or in any other action to enforce payments and/or obligations arising under this tariff. A charge of \$15.00 may be imposed for returned checks.
- 2.6.5 Collection Costs: If Customer fails to perform any of Customer's payment obligations set forth in this tariff, Customer shall pay any and all collection costs and expenses incurred by Carrier in enforcing or establishing its rights hereunder, including, but not limited to, court costs, arbitration costs and actual attorney's fees.

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Issued: October 3, 2002

Effective: November 2, 2002

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Vycera Communications, Inc.  
12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 25  
Cancels Original Sheet No. 25

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.7 Validation of Credit

Carrier reserves the right to validate the credit worthiness of Subscribers or Users.

### 2.8 Contested Charges

All bills are presumed accurate, and shall be absolutely binding on the Subscriber unless objection is received by Carrier within thirty (30) days after such bills are rendered. In the case of a billing dispute between the Subscriber and Carrier for service furnished to the Subscriber, which cannot be settled with mutual satisfaction, the Subscriber can take the following course of action within thirty (30) days of the billing date:

2.8.1 First, the Subscriber may request, and Carrier will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)

2.8.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the Commission. The Commission's address is:

Arizona Corporation Commission  
Utilities Division  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-4251

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 26  
Cancels Original Sheet No. 26

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## SECTION 2. RULES AND REGULATIONS (Cont'd)

### 2.9 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

### 2.10 Deposits

Carrier does not require a deposit from the Subscriber.

### 2.11 Taxes

All federal excise taxes, and state and local sales, use, and similar taxes, are billed as separate items and are not included in the quoted rates. Gross receipts tax will not be billed as a separate line item.

### 2.12 Minimum Call Completion Rate

Carrier will ensure an industry standard blocking rate no greater than P.01.

### 2.13 Promotions

Carrier may from time to time offer promotional services.

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Issued: October 3, 2002

Effective: November 2, 2002

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12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
1st Revised Sheet No. 27  
Cancels Original Sheet No. 27

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## SECTION 3. DESCRIPTION OF SERVICE

### 3.1 Description of Service

Carrier provides interexchange telecommunications services, including switched and dedicated access long distance communications service. Calls are rated based on the duration of the call. Unless otherwise indicated, rates are identified in this tariff as per minute rates.

### 3.2 Calculation of Usage Rates

Billing for calls placed over Carrier's network is based in part on the duration of the call. Billing is in six second, eighteen second or minute increments, with a minimum call length of not less than six seconds. Timing begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch. A call is terminated when either party (called or calling) hangs up. Upon request of the Subscriber, credit will be provided for uncompleted calls/wrong numbers.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
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SECTION 4. RATES AND CHARGES

This section sets forth the rates and charges applicable to Carrier's service offerings.

4.1 Residential Long Distance Rate Plan R02

The Residential Long Distance Plan R02 provides basic 1+ long distance service for switched access customers. This Plan is designed for customers who place the majority of their calls during the day. Unless otherwise indicated, calls are billed in one minute initial and additional increments with a one minute minimum.

4.1.1 Monthly Service Charge: \$2.954.1.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

(T)

4.1.2 IntraLATA and InterLATA Usage Rates:Day Rates1st Min.

\$0.2100

Add'l Min.

\$0.2100

Evening Rates1st Min.

\$0.1500

Add'l Min.

\$0.1500

Night Rates1st Min.

\$0.1050

Add'l Min.

\$0.1050

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
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SECTION 4. RATES AND CHARGES (Cont'd)

4.1.3 Basic Account Codes:

Per month: \$0.00

Verified Account Codes:

Per month: \$2.95

- 4.1.4 "Saturday Night Special": This feature affords Customers who subscribe to the Residential Long Distance Rate Plan R02 additional savings on calls placed between 5:00 p.m. and 11:00 p.m. every Saturday.

Per minute rate: \$0.1000

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.1 Residential Long Distance Rate Plan R02 (Cont'd)

4.1.5 Customer Savings Protection Plan: Customers who subscribe to the Residential Long Distance Rate Plan R02 may select the optional Customer Savings Protection Plan at no additional charge.

- A. Under this feature, Carrier will take the following action upon receiving notification that Customer's selection of Vycera Communications, Inc. as the Customer's presubscribed Primary Interexchange Carrier ("PIC") has been canceled through another carrier order: (T)
1. Vycera will notify Customer that Customer's long distance service has been switched; (T)
  2. Vycera will provide Customer with information necessary to request credit from the local exchange carrier ("LEC") for the PIC change charges imposed for an unauthorized change and restoration of Customer's PIC; and (T)
  3. Vycera will initiate an order with the LEC to restore Vycera as Customer's presubscribed PIC. (T)
- B. The Customer Savings Plan features, as set forth above, will remain in effect for a maximum period of one (1) year after a Customer subscribes or renews subscription to this service.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.1 Residential Long Distance Rate Plan R02 (Cont'd)4.1.5 Customer Savings Protection Plan (Cont'd)

C. Carrier will discontinue the Customer Savings Protection Plan under the following circumstances:

1. Customer notifies Carrier that Customer wishes to cancel the Customer Savings Protection Plan;
2. Customer notifies Carrier that Customer wishes to cancel Customer's long distance service with Vycera; (T)
3. Vycera receives notification that Customer has directly contacted the LEC to cancel Vycera as Customer's presubscribed PIC. (T) (T)

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.2 Residential Travel Card Rate Plan R02

The Residential Travel Card Plan R02 permits Customers who hold a valid travel card to place calls by dialing an 800 number furnished by Carrier, entering their desired destination number and then their travel card number. The program applies only to calls completed without live operator assistance. This Plan is designed for Customers who place the majority of their calls during the day. Calls are billed in one minute initial and additional increments, with a one minute minimum. Carrier will continue to provide this service until the Customer contacts Vycera and specifically requests cancellation of this service. (T)

4.2.1 Monthly Service Charge: \$0.004.2.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.2.2 One-time Setup Charge (per card): \$0.95

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
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SECTION 4. RATES AND CHARGES (Cont'd)4.2.3 IntraLATA and InterLATA Usage Rates:Day Rates1st Min.

\$0.2500

Add'l Min.

\$0.2500

Evening Rates1st Min.

\$0.2500

Add'l Min.

\$0.2500

Night Rates1st Min.

\$0.2500

Add'l Min.

\$0.2500

4.2.4 In addition to the per minute usage charges listed above, all calls under this program are subject to a per-call charge of \$0.25, which is applicable 24 hours per day, 365 days per year.

4.2.5 Basic Account Codes:

Per month: \$0.00

Verified Account Codes:

Per month: \$0.00

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.3 Residential "Super Saver" 800 Service Rate Plan R02

The Residential 800 Service Rate Plan R02 program is an inbound 800 service program available to Vyceras Customers. The Customer receives an 800 number which can be utilized for inbound traffic to Customer's location. Inbound traffic may originate from any other location in the state. This Plan is designed for customers who place a majority of their calls during the day. Calls are billed in one minute initial and additional increments with a one minute minimum. Carrier will continue to provide this service until the Customer contacts Vycera and specifically requests cancellation of this service. (T)

4.3.1 Monthly Service Charge: \$2.954.3.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.3.2 IntraLATA and InterLATA Usage Rates:Day Rates1st Min.

\$0.1800

Add'l Min.

\$0.1800

Evening Rates1st Min.

\$0.1800

Add'l Min.

\$0.1800

Night Rates1st Min.

\$0.1800

Add'l Min.

\$0.1800

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)

4.3 Residential "Super Saver" 800 Service Rate Plan R02 (Cont'd)

4.3.3 Basic Account Codes:

Per month: \$0.00

Verified Account Codes:

Per month: \$0.00

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
12750 High Bluff Drive, Suite 200  
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SECTION 4. RATES AND CHARGES (Cont'd)4.4 Residential Long Distance Rate Plan R01

The Residential Long Distance Rate Plan R01 provides basic 1+long distance service for switched access customers. This Plan is designed for customers who place the majority of their calls during evenings, nights and weekends. Calls are billed in one minute initial and additional increments, with a one minute minimum.

4.4.1 Monthly Service Charge: \$2.954.4.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.4.2 Usage Rates:

<u>Day Rates</u>	<u>1st Min.</u>	<u>Add'l Min</u>
<u>Mileage Bands</u>		
0-10	\$0.1440	\$0.0632
11-22	\$0.2240	\$0.0944
23-55	\$0.2639	\$0.1474
56-124	\$0.2879	\$0.1862
125-292	\$0.2959	\$0.2080
292+	\$0.3039	\$0.2173

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
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SECTION 4. RATES AND CHARGES (Cont'd)4.4 Residential Long Distance Rate Plan R01 (Cont'd)

## 4.4.2 Usage Rates: (Cont'd)

<u>Evening Rates</u>	<u>1st Min.</u>	<u>Add'l Min</u>
<u>Mileage Bands</u>		
0-10	\$0.0880	\$0.0408
11-22	\$0.1360	\$0.0608
23-55	\$0.1839	\$0.1040
56-124	\$0.2159	\$0.1280
125-292	\$0.2239	\$0.1440
292+	\$0.2239	\$0.1440

<u>Night Rates</u>	<u>1st Min.</u>	<u>Add'l Min</u>
<u>Mileage Bands</u>		
0-10	\$0.0480	\$0.0248
11-22	\$0.0800	\$0.0376
23-55	\$0.1280	\$0.0720
56-124	\$0.1360	\$0.0912
125-292	\$0.1479	\$0.1040
292+	\$0.1559	\$0.1120

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

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President and Chief Executive Officer  
Vycera Communications, Inc.  
12750 High Bluff Drive, Suite 200  
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SECTION 4. RATES AND CHARGES (Cont'd)

4.4 Residential Long Distance Rate Plan R01 (Cont'd)

4.4.3 Basic Account Codes:

Per month: \$0.00

Verified Account Codes:

Per month: \$2.95

4.4.4 "Saturday Night Special" Available to Customers who subscribe to the Residential Long Distance Rate Plan R01 under the same terms, conditions and rates set forth under subsection 4.1.4.

4.4.5 "Customer Savings Protection Plan": Available to Customers who subscribe to the Residential Long Distance Rate Plan R01 under the same terms and conditions set forth under subsection 4.1.5.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Giefzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.5 Residential Travel Card Rate Plan R01

The Residential Travel Card Rate Plan R01 permits customers who hold a valid travel card to place calls by dialing an 800 number furnished by Carrier, entering their desired destination and then their travel card number. The program applies only to calls completed without live operator assistance. This Plan is designed for customers who place the majority of their calls during evenings, nights and weekends. Calls are billed in one minute initial and additional increments. Carrier will continue to provide this service until the Customer contacts Vycera and specifically requests cancellation of this service. (T)

4.5.1 Monthly Service Charge: \$0.004.5.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.5.2 One-time Setup Charge: \$0.954.5.3 IntraLATA and InterLATA Usage Rates:Day Rates1st Min.

\$0.2500

Add'l Min.

\$0.2500

Evening Rates1st Min.

\$0.2500

Add'l Min.

\$0.2500

Night Rates1st Min.

\$0.2500

Add'l Min.

\$0.2500

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

Derek M. Gietzen

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SECTION 4. RATES AND CHARGES (Cont'd)4.5 Residential Travel Card Rate Plan R01 (Cont'd)

4.5.4 In addition to the per minute usage charges listed above, all calls under this program are subject to a per-call charge of \$0.25, which is applicable 24 hours per day, 365 days per year.

4.5.5 Basic Account Codes:

Per month: \$0.00

Verified Account Codes:

Per month: \$0.00

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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VYCERA COMMUNICATIONS, INC.

Arizona C.C. Tariff No. 1 (T)  
2nd Revised Sheet No. 41  
Cancels 1st Revised Sheet No. 41

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SECTION 4. RATES AND CHARGES (Cont'd)

4.6 Residential "Super Saver" 800 Service Rate Plan R01

The Residential 800 Service Rate Plan R01 program is an inbound 800 service program available to Vyceras Customers. The Customer receives an 800 number which can be utilized for inbound traffic to the customer's location which originates from any other location in the state. This Plan is designed for customers who place a majority of their calls during evenings, nights and weekends. Carrier will continue to provide this service until the Customer contacts Vycera and specifically requests cancellation of this service.

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4.6.1 Monthly Service Charge: \$2.95

4.6.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.6.2 Usage Rates:

Day Rates

1st Min.

\$0.1800

Add'l Min.

\$0.1800

Evening Rates

1st Min.

\$0.1800

Add'l Min.

\$0.1800

Night Rates

1st Min.

\$0.1800

Add'l Min.

\$0.1800

4.6.3 Calls are billed in 60 second increments with a 60 second minimum.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.7 Commercial "World Saver" Long Distance Rate Plan C01

The Commercial "World Saver" Long Distance Rate Plan C01 provides basic 1+long distance service for switched access customers. Calls are billed in six second initial and additional increments, with a six second minimum.

4.7.1 Monthly Service Charge: \$0.004.7.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

(T)

4.7.2 Usage Rates:Day RatesInitial 6 Seconds

\$0.01395

Add'l. 6 Seconds

\$0.01395

Evening RatesInitial 6 Seconds

\$0.01395

Add'l. 6 Seconds

\$0.01395

Night RatesInitial 6 Seconds

\$0.01395

Add'l. 6 Seconds

\$0.01395

4.7.3 Basic Account Codes:

Per month: \$0.00

Verified Account Codes:

Per month: " \$0.00

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.8 Commercial "World Saver" Travel Card Rate Plan C01

The Commercial "World Saver" Travel Card Rate Plan C01 permits customers who hold a valid travel card to place calls by dialing an 800 number furnished by Carrier, entering their desired destination and then their travel card number. The program applies only to calls completed without live operator assistance. Calls are billed in six second initial and additional increments, with a 30 second minimum.

4.8.1 Monthly Access Charge: \$0.004.8.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.8.2 Usage Rates:Day RatesInitial 6 Seconds  
\$0.0250Add'l 6 Seconds  
\$0.0250Evening RatesInitial 6 Seconds  
\$0.0250Add'l 6 Seconds  
\$0.0250Night RatesInitial 6 Seconds  
\$0.02500Add'l 6 Seconds  
\$0.0250

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)

4.8 Commercial "World Saver" Travel Card Rate Plan C01 (Cont'd)

- 4.8.3 In addition to the usage charges listed above, all calls under this program are subject to a per call charge of \$0.15, which is applicable 24 hours per day 365 days per year.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES4.9 Commercial "World Saver" 800 Service Rate Plan C01

The Commercial "World Saver" 800 Service Rate Plan C01 program is an inbound 800 service available to Vycera Customers. The Customer receives an 800 number which can be utilized for inbound traffic to the customer's location which originates from any other location in the state. Calls are billed in six second initial and additional increments, with a six second minimum. (T)

4.9.1 Monthly Service Charge: \$4.954.9.1.A Single Bill Fee\* \$1.95

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.9.2 Usage Rates:Day RatesInitial 6 Seconds  
\$0.01495Add'l 6 Seconds  
\$0.01495Evening RatesInitial 6 Seconds  
\$0.01495Add'l 6 Seconds  
\$0.01495Night RatesInitial 6 Seconds  
\$0.01495Add'l 6 Seconds  
\$0.01495

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)

4.10 Long Distance Directory Assistance

A Directory Assistance charge of \$0.65 per call applies to all Directory Assistance calls made from all points within the State.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.11 Residential "Latin United-Domestic/ Latinos Unidos-Domestico" Rate Plan R36

The Company offers the following rates to residential long distance customers. This plan was designed for customers who place a majority of their calls on domestically. Rates are applicable to residential customers subscribing to any of the Company's Latin United-Domestic Program.

4.11.1 Monthly Service Charge:      Current-      \$ 5.98  
Maximum-      \$10.00

4.11.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.11.2 Usage Rates:

A.      InterLATA Rates - Current Rates  
          Day Rates      Evening Rates      Night Rates  
          \$0.0990      \$0.0990      \$0.0990

InterLATA Rates - Maximum Rates  
          Day Rates      Evening Rates      Night Rates  
          \$0.1990      \$0.1990      \$0.1990

B.      IntraLATA Rates - Current Rates  
          Day Rates      Evening Rates      Night Rates  
          \$0.0990      \$0.0990      \$0.0990

IntraLATA Rates - Maximum Rates  
          Day Rates      Evening Rates      Night Rates  
          \$0.1990      \$0.1990      \$0.1990

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.12 Residential "Latin United-One Rate/ Latinos Unidos-Una Tarifa" Rate Plan R46

The Company offers the following rates to residential long distance customers. This plan was designed for customers who place a majority of their calls during the day. Rates are applicable to residential customers subscribing to any of the Company's Latin United-One Rate Program.

4.12.1 Monthly Service Charge:      Current-      \$ 5.98  
Maximum-      \$10.00

4.12.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.12.2 Usage Rates:

A.      InterLATA Rates - Current Rates:  
          Day Rates      Evening Rates Night Rates  
          \$0.2490      \$0.2490      \$0.2490

InterLATA Rates - Maximum Rates:  
          Day Rates      Evening Rates Night Rates  
          \$0.3490      \$0.3490      \$0.3490

B.      IntraLATA Rates - Current Rates:  
          Day Rates      Evening Rates Night Rates  
          \$0.0990      \$0.0990      \$0.0990

IntraLATA Rates - Maximum Rates:  
          Day Rates      Evening Rates Night Rates  
          \$0.1990      \$0.1990      \$0.1990

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.13 Residential "Latin United-Sunday Plan/ Latinos Unidos-Plano Domingo" Rate Plan R56**

The Company offers the following rates to residential long distance customers. This plan was designed for customers who place a majority of their calls on Sunday. In addition to the per minute rates listed below, there is a recurring monthly service fee of \$5.98.

4.13.1 Monthly Service Charge:      Current-      \$ 5.98  
    Maximum-      \$10.00

4.13.1.A Single Bill Fee\*                      Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.13.2 Usage Rates:****A.      InterLATA Rates - Current Rates:**

<u>ALL DAY</u>	<u>MON-FRI 7PM-6:59AM</u>	
<u>SUNDAY</u>	<u>ALL DAY SATURDAY</u>	<u>MON-FRI 7AM-6:59PM</u>
\$0.0990	\$0.1490	\$0.1990

**InterLATA Rates - Maximum Rates:**

<u>ALL DAY</u>	<u>MON-FRI 7PM-6:59AM</u>	
<u>SUNDAY</u>	<u>ALL DAY SATURDAY</u>	<u>MON-FRI 7AM-6:59PM</u>
\$0.1990	\$0.2490	\$0.2990

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.13 Residential "Latin United-Sunday Plan/ Latinos Unidos-Plano Domingo" Rate  
Plan R56 (Cont'd)

## B. IntraLATA Rates - Current Rates:

<u>ALL DAY</u>	<u>MON-FRI 7PM-6:59AM</u>	
<u>SUNDAY</u>	<u>ALL DAY SATURDAY</u>	<u>MON-FRI 7AM-6:59PM</u>
\$0.0790	\$0.0990	\$0.1190

## IntraLATA Rates - Maximum Rates

<u>ALL DAY</u>	<u>MON-FRI 7PM-6:59AM</u>	
<u>SUNDAY</u>	<u>ALL DAY SATURDAY</u>	<u>MON-FRI 7AM-6:59PM</u>
\$0.1790	\$0.1990	\$0.2190

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.14 Residential "Domestic United-Plus" Rate Plan R33

The Domestic United Plus Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls domestically and spend at least \$15.00 per month in domestic long distance charges.

4.14.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.14.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.14.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.0950	\$0.0950	\$0.0950

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1950	\$0.1950	\$0.1950

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.15 Residential "World United" Rate Plan R51

The World United Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls internationally and spend at least \$15.00 per month in domestic long distance charges.

4.15.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.15.1.A Single Bill Fee\*              Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.15.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.3000	\$0.3000	\$0.3000

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.16 Residential "WorldSaver" Rate Plan R52

The World Saver Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who spend less than \$15.00 per month in total long distance charges.

4.16.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.16.1.A Single Bill Fee\*              Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.16.2 Usage Rates (per minute of use)

## A.      InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.3000	\$0.3000	\$0.3000

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.17 Residential "Talk More-Spend Less" Rate Plan R53

The Talk More-Spend Less Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls internationally and spend at least \$15.00 per month in long distance charges.

4.17.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.17.1.A Single Bill Fee\*              Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.17.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2200	\$0.2200	\$0.2200

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.3200	\$0.3200	\$0.3200

4.17.3 Special Discount for calls longer than 10 minutes - The Talk More-Spend Less plan automatically discounts the per minute rate by 50% after the first 10 minutes of a call. For example, a 15 minute call would be rated at \$0.22 per minute during the first 10 minutes of the call and \$0.1100 per minute for the remaining 5 minutes of the call.

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.18 Small Business Plan 0

The Small Business Plan 0 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend at least \$200.00 per month in total long distance charges.

4.18.1 Monthly Service Charge:      Current-      \$ 5.00  
   Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.18.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.18.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.0950	\$0.0950	\$0.0950

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1950	\$0.1950	\$0.1950

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.18 Small Business Plan 0 (Cont'd)4.18.3 Additional Service Charges

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

- 4.18.4 All Small Business Plan 0 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract. (T)

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Issued: October 3, 2002

Effective: November 2, 2002

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.19 Small Business Plan 1**

The Small Business Plan 1 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend between \$150.00 - \$200.00 per month in total long distance charges.

4.19.1 Monthly Service Charge:      Current-      \$ 5.00  
    Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.19.1.A Single Bill Fee\*                      Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.19.2 Usage Rates (per minute of use)****A.      InterLATA Rates - Current Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1000	\$0.1000	\$0.1000

**InterLATA Rates - Maximum Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

**4.19.3 Additional Services Charges**

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.19 Small Business Plan 1 (Cont'd)

4.19.4 All Small Business Plan 1 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will (T) impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.20 Small Business Plan 2**

The Small Business Plan 2 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend between \$100.00 - \$150.00 per month in total long distance charges.

4.20.1 Monthly Service Charge:      Current-      \$ 5.00  
    Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.20.1.A Single Bill Fee\*                      Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.20.2 Usage Rates (per minute of use)****A.      InterLATA Rates - Current Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1050	\$0.1050	\$0.1050

**InterLATA Rates - Maximum Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2050	\$0.2050	\$0.2050

**4.20.3 Additional Service Charges**

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.20 Small Business Plan 2 (Cont'd)

4.20.4 All Small Business Plan 2 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will (T) impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract.

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SECTION 4. RATES AND CHARGES (Cont'd)4.21 Small Business Plan 3

The Small Business Plan 3 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend between \$75.00 - \$100.00 per month in total long distance charges.

4.21.1 Monthly Service Charge:      Current-      \$ 5.00  
Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.21.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.21.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1100	\$0.1100	\$0.1100

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2100	\$0.2100	\$0.2100

4.21.3 Additional Service Charges

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

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**SECTION 4. RATES AND CHARGES (Cont'd)****4.21 Small Business Plan 3 (Cont'd)**

4.21.4 All Small Business Plan 3 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will (T) impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.22 Small Business Plan 4**

The Small Business Plan 4 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend between \$50.00 - \$75.00 per month in total long distance charges.

4.22.1 Monthly Service Charge:      Current-      \$ 5.00  
    Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.22.1.A Single Bill Fee\*              Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.22.2 Usage Rates (per minute of use)****A.      InterLATA Rates - Current Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1150	\$0.1150	\$0.1150

**InterLATA Rates - Maximum Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2150	\$0.2150	\$0.2150

**4.22.3 Additional Service Charges**

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

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**SECTION 4. RATES AND CHARGES (Cont'd)****4.22 Small Business Plan 4 (Cont'd)**

4.22.4 All Small Business Plan 4 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will (T) impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.23 Small Business Plan 5**

The Small Business Plan 5 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend between \$25.00 - \$50.00 per month in total long distance charges.

4.23.1 Monthly Service Charge:      Current-      \$ 5.00  
    Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.23.1.A Single Bill Fee\*                      Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.23.2 Usage Rates (per minute of use)****A.      InterLATA Rates - Current Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1200	\$0.1200	\$0.1200

**InterLATA Rates - Maximum Rates**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2200	\$0.2200	\$0.2200

**4.23.3 Additional Service Charges**

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.23 Small Business Plan 5 (Cont'd)

4.23.4 All Small Business Plan 5 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will (T) impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.24 Small Business Plan 6

The Small Business Plan 6 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend between \$0.00 - \$25.00 per month in total long distance charges.

4.24.1 Monthly Service Charge:      Current-      \$ 5.00  
Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.24.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

4.24.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1250	\$0.1250	\$0.1250

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2250	\$0.2250	\$0.2250

4.24.3 Additional Service Charges

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.24 Small Business Plan 6

4.24.4 All Small Business Plan 6 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. Vycera will impose a \$25.00 early termination fee (T) and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.25 Small Business Plan 7

The Small Business Plan 7 provides basic 1+ long distance service for switched access customers.

4.25.1 Monthly Service Charge:      Current-      \$ 5.00  
    Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.25.1.A Single Bill Fee\*              Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.25.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1300	\$0.1300	\$0.1300

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2300	\$0.2300	\$0.2300

4.25.3 Additional Service Charges

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.25 Small Business Plan 7 (Cont'd)

4.25.4 All Small Business Plan 7 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. Vycera will impose a \$25.00 early termination fee (T) and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.26 Small Business Plan 8

The Small Business Plan 8 provides basic 1+ long distance service for switched access customers.

4.26.1 Monthly Service Charge:

Current-	\$ 5.00
Maximum-	\$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.26.1.A Single Bill Fee\*

Current-	\$1.95
Maximum	\$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.26.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1350	\$0.1350	\$0.1350

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2350	\$0.2350	\$0.2350

4.26.3 Additional Service Charges

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.26 Small Business Plan 8 (Cont'd)

4.26.4 All Small Business Plan 8 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. Vycera will impose a \$25.00 early termination fee (T) and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.27 Small Business Plan 9

The Small Business Plan 9 provides basic 1+ long distance service for switched access customers.

4.27.1 Monthly Service Charge:      Current-      \$ 5.00  
Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.27.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.27.2 Usage Rates (per minute of use)

## A. InterLATA Rates - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1400	\$0.1400	\$0.1400

## InterLATA Rates - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2400	\$0.2400	\$0.2400

4.27.3 Additional Service Charges

	<u>Current</u>	<u>Maximum Charge</u>
Basic Account codes per month:	\$ 5.00	\$10.00
Verified Account codes per month:	\$10.00	\$20.00

Issued: October 3, 2002

Effective: November 2, 2002

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**SECTION 4. RATES AND CHARGES (Cont'd)****4.27 Small Business Plan 9 (Cont'd)**

4.27.4 All Small Business Plan 8 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera (T) as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. Vycera will impose a \$25.00 early termination fee (T) and will charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.28 Small Business - Inbound Toll Free Service Plan 0

The Small Business - Inbound Toll Free Service Plan 0 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend over \$200.00 per month in total long distance charges.

4.28.1 Monthly Service Charge:      Current-      \$ 5.00  
Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.28.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.28.2 Usage Rates (per minute of use)

## A. InterLATA and IntraLATA Usage Rates- Current:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1050	\$0.1050	\$0.1050

## InterLATA and IntraLATA Usage Rates- Maximum Rates:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2050	\$0.2050	\$0.2050

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Issued: October 3, 2002

Effective: November 2, 2002

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**SECTION 4. RATES AND CHARGES (Cont'd)****4.28 Small Business - Inbound Toll Free Service Plan 0 (Cont'd)**

4.28.3 All Small Business Inbound Toll Free Plan 0 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of (T) 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will (T) charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.29 Small Business - Inbound Toll Free Service Plan 1

The Small Business - Inbound Toll Free Service Plan 1 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend between \$150.00 - \$200.00 per month in total long distance charges.

4.29.1 Monthly Service Charge:      Current-      \$ 5.00  
   Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.29.1.A Single Bill Fee\*              Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.29.2 Usage Rates (per minute of use)

## A.      InterLATA and IntraLATA Usage Rates- Current:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1100	\$0.1100	\$0.1100

## InterLATA and IntraLATA Usage Rates- Maximum:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2100	\$0.2100	\$0.2100

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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**SECTION 4. RATES AND CHARGES (Cont'd)****4.29 Small Business - Inbound Toll Free Service Plan 1 (Cont'd)**

4.29.3 All Small Business Inbound Toll Free Plan 1 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of (T) 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will (T) charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.30 Small Business - Inbound Toll Free Service Plan 2

The Small Business - Inbound Toll Free Service Plan 2 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend between \$100.00 - \$150.00 per month in total long distance charges.

4.30.1 Monthly Service Charge:      Current-      \$ 5.00  
   Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.30.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.30.2 Usage Rates (per minute of use)

## A. InterLATA and IntraLATA Usage Rates- Current:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1150	\$0.1150	\$0.1150

## InterLATA and IntraLATA Usage Rates- Maximum:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2150	\$0.2150	\$0.2150

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.30 Small Business - Inbound Toll Free Service Plan 2 (Cont'd)

4.30.3 All Small Business Inbound Toll Free Plan 2 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract. (T)

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SECTION 4. RATES AND CHARGES (Cont'd)4.31 Small Business - Inbound Toll Free Service Plan 3

The Small Business - Inbound Toll Free Service Plan 3 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend between \$75.00 - \$100.00 per month in total long distance charges.

4.31.1 Monthly Service Charge:      Current-      \$ 5.00  
Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.31.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.31.2 Usage Rates (per minute of use)

## A. InterLATA and IntraLATA Usage Rates- Current:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1200	\$0.1200	\$0.1200

## InterLATA and IntraLATA Usage Rates- Maximum:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2200	\$0.2200	\$0.2200

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)4.31 Small Business - Inbound Toll Free Service Plan 3 (Cont'd)

4.31.3 All Small Business Inbound Toll Free Plan 3 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of (T) 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will (T) charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

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SECTION 4. RATES AND CHARGES (Cont'd)4.32 Small Business - Inbound Toll Free Service Plan 4

The Small Business - Inbound Toll Free Service Plan 4 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend between \$50.00 - \$75.00 per month in total long distance charges.

4.32.1 Monthly Service Charge:      Current-      \$ 5.00  
   Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.32.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.32.2 Usage Rates (per minute of use)

## A. InterLATA and IntraLATA Usage Rates- Current:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1250	\$0.1250	\$0.1250

## A. InterLATA and IntraLATA Usage Rates- Maximum:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2250	\$0.2250	\$0.2250

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.32 Small Business - Inbound Toll Free Service Plan 4 (Cont'd)

4.32.3 All Small Business Inbound Toll Free Plan 4 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of (T) 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will (T) charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.33 Small Business - Inbound Toll Free Service Plan 5**

The Small Business - Inbound Toll Free Service Plan 5 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend between \$25.00 - \$50.00 per month in total long distance charges.

4.33.1 Monthly Service Charge:      Current-      \$ 5.00  
   Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.33.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.33.2 Usage Rates (per minute of use)****A. InterLATA and IntraLATA Usage Rates- Current:**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1300	\$0.1300	\$0.1300

**A. InterLATA and IntraLATA Usage Rates- Maximum:**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2300	\$0.2300	\$0.2300

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.33 Small Business - Inbound Toll Free Service Plan 5 (Cont'd)

4.33.3 All Small Business Inbound Toll Free Plan 5 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of (T) 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will (T) charge back the 5% or 10% discount that had been provided as part of this contract.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.34 Small Business - Inbound Toll Free Service Plan 6

The Small Business - Inbound Toll Free Service Plan 6 provides toll free 800/888/877 service for switched access customers. This plan was designed for small business customers that spend between \$0.00 - \$25.00 per month in total long distance charges.

4.34.1 Monthly Service Charge:      Current-      \$ 5.00  
Maximum-      \$10.00

This Charge is waived if the Customer spends more than \$100 per month.

4.34.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.34.2 Usage Rates (per minute of use)

## A. InterLATA and IntraLATA Usage Rates- Current:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1350	\$0.1350	\$0.1350

## InterLATA and IntraLATA Usage Rates- Maximum:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2350	\$0.2350	\$0.2350

Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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**SECTION 4. RATES AND CHARGES (Cont'd)****4.34 Small Business - Inbound Toll Free Service Plan 6 (Cont'd)**

4.34.3 All Small Business Inbound Toll Free Plan 6 members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract. (T)

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.35 Residential "Hispanic Advantage" Rate Plan R55

The Hispanic Advantage Plan provides 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls internationally. The Hispanic Advantage value-added approach views enrollees as members rather than customers and by virtue of this membership, provides a series of benefits and discounts in addition to long distance.

4.35.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.35.1.A Single Bill Fee\*              Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.35.2 Usage Rates (per minute of use)

## InterLATA - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2200	\$0.2200	\$0.2200

## InterLATA - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.3200	\$0.3200	\$0.3200

4.35.3 Special discount for calls longer than 10 minutes - The Hispanic Advantage plan automatically discounts the per minute rate by 50% after the first 10 minutes of a call. For example, a 15 minute call would be rated at \$0.2200 per minute during the first 10 minutes of the call and \$0.1100 per minute for the remaining 5 minutes of the call.

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.35 Residential "Hispanic Advantage" Rate Plan R55 (Cont'd)

- 4.35.4 All Hispanic Advantage members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. Since this is a binding contract, should the customer cancel the service at any time prior to the end of the 6 month or 12 month term, the customer will lose all Hispanic Advantage benefits including the magazine subscription. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will also impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract. (T)

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.36 Residential "Hispanic Advantage - Domestic" Rate Plan R34

The Hispanic Advantage Domestic Plan provides 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls domestically. The Hispanic Advantage Domestic value-added approach views enrollees as members rather than customers and by virtue of this membership, provides a series of benefits and discounts in addition to long distance.

4.36.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.36.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.36.2 Usage Rates (per minute of use)

## InterLATA - Current Rates:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.0990	\$0.0990	\$0.0990

## InterLATA - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1990	\$0.1990	\$0.1990

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.36 Residential "Hispanic Advantage - Domestic" Rate Plan R34 (Cont'd)

4.36.3 All Hispanic Advantage Domestic members will automatically get an additional 5% or 10% discount on all long distance calls by agreeing to retain Vycera as their long distance company for a minimum of 6 months or 12 months without interruption. The 5% discount applies to all long distance calls on a 6 month contract and the 10% discount applies to all long distance calls on a 12 month contract. Since this is a binding contract, should the customer cancel the service at any time prior to the end of the 6 month or 12 month term, the customer will lose all Hispanic Advantage benefits including the magazine subscription. In the event the Customer terminates service with the Company prior to the end of the contract obligation. In the event the Customer terminates service with the Company prior to the end of the Contract obligation, Vycera will also impose a \$25.00 early termination fee and will charge back the 5% or 10% discount that had been provided as part of this contract. (T)

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Issued: October 3, 2002

Effective: November 2, 2002

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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.37 Residential "Basic Saver/ Ahorro Basico" Flat Rate Plan R22

The Basic Saver Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who make only a few calls each month.

4.37.1 Monthly Service Charge:      Current-      \$ 5.98  
    Maximum-      \$10.00

4.37.1.A Single Bill Fee\*              Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.37.2 Usage Rates (per minute of use)

## InterLATA - Current Rates:

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

## InterLATA - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.3000	\$0.3000	\$0.3000

## IntraLATA -Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1000	\$0.1000	\$0.1000

## IntraLATA - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

Issued: October 3, 2002

Effective: November 2, 2002

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.38 Residential "Latin United-One Rate/ Latino Unidos-Una Tarifa" Flat Rate Plan R47**

The Company offers the following rates to residential long distance customers. This plan was designed for customers who place a majority of their calls during the day.

4.38.1 Monthly Service Charge:      Current-      \$ 5.98  
    Maximum-      \$10.00

4.38.1.A Single Bill Fee\*              Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.38.2 Usage Rates (per minute of use)****A. InterLATA - Current Rates:**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1999	\$0.1999	\$0.1999

**InterLATA - Maximum Rates:**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2490	\$0.2490	\$0.2490

**B. IntraLATA - Current Rates:**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.0999	\$0.0999	\$0.0999

**IntraLATA - Maximum Rates:**

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1990	\$0.1990	\$0.1990

Issued: October 3, 2002

Effective: November 2, 2002

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 San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.39 Residential Save Product Rate Plan SV1

The Company offers the following per minute flat rates to residential customers that make the majority of their long distance calls to destinations outside the United States. Rates are applicable to residential customers subscribing to any of the Company's Save Product Program.

4.39.1 Monthly Service Charge:      Current-      \$ 3.95  
Maximum-      \$10.00

4.39.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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4.39.2 Usage Rates (per minute of use)

## InterLATA - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1000	\$0.1000	\$0.1000

## InterLATA - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

## IntraLATA - Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1000	\$0.1000	\$0.1000

## IntraLATA - Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.2000	\$0.2000	\$0.2000

Issued: October 3, 2002

Effective: November 2, 2002

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San Diego, California 92130

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.40 Residential "Sunday Plan/ Plan Domingo" Rate Plan R35**

The Sunday Plan/ Plan Domingo Rate Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls domestically.

4.40.1 Monthly Service Charge:      Current-      \$ 5.98  
Maximum-      \$10.00

4.40.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.40.2 Usage Rates (per minute of use)****InterLATA - Current Rates**

<u>ALL DAY</u>	<u>MON-FRI 7PM-6:59AM</u>	
<u>SUNDAY</u>	<u>ALL DAY SATURDAY</u>	<u>MON-FRI 7AM-6:59PM</u>
\$0.1000	\$0.1500	\$0.2500

**InterLATA - Maximum Rates**

<u>ALL DAY</u>	<u>MON-FRI 7PM-6:59AM</u>	
<u>SUNDAY</u>	<u>ALL DAY SATURDAY</u>	<u>MON-FRI 7AM-6:59PM</u>
\$0.2000	\$0.2500	\$0.3500

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

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President and Chief Executive Officer  
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12750 High Bluff Drive, Suite 200  
San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)4.41 Residential "Domestic United" Rate Plan R31

The Domestic United Plan provides basic 1+ long distance service for switched access customers. This plan was designed for customers who place a majority of their calls domestically and spend at least \$15.00 per month in domestic long distance charges. Calls are billed in sixty second increments with a sixty second minimum.

4.41.1 Monthly Service Charge:      Current-      \$ 5.98  
   Maximum-      \$10.00

4.41.1.A Single Bill Fee\*      Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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## 4.41.2 Usage Rates:

## InterLATA- Current Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.0990	\$0.0990	\$0.0990

## InterLATA- Maximum Rates

<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1990	\$0.1990	\$0.1990

Issued: October 3, 2002

Effective: November 2, 2002

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.42 Commercial Rate Plan L20**

The Commercial Rate Plan L20 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend at least \$125.00 per month in total long distance charges.

4.42.1 Monthly Service Charge:      Current-      \$ 5.95  
   Maximum-      \$10.00

4.42.1.A Single Bill Fee\*              Current-      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

**4.42.2 Usage Rates (per minute of use)**

A.      InterLATA - Current Rates  
         DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
         \$0.1099      \$0.1099      \$0.1099

         InterLATA - Maximum Rates  
         DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
         \$0.2099      \$0.2099      \$0.2099

B.      IntraLATA - Current Rates  
         DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
         \$0.1099      \$0.1099      \$0.1099

         IntraLATA - Maximum Rates  
         DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
         \$0.2099      \$0.2099      \$0.2099

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

Derek M. Gietzen  
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San Diego, California 92130

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.43 Commercial Rate Plan L44**

The Commercial Rate Plan L44 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend at least \$100.00 per month in total long distance charges.

4.43.1 Monthly Service Charge:      Current-      \$ 5.95  
Maximum-      \$10.00

4.43.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.43.2 Usage Rates (per minute of use)**

A.      InterLATA - Current Rates  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.1350      \$0.1350      \$0.1350

InterLATA - Maximum Rates  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.2350      \$0.2350      \$0.2350

B.      IntraLATA - Current Rates  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.1350      \$0.1350      \$0.1350

IntraLATA - Maximum Rates  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.2350      \$0.2350      \$0.2350

Issued: October 3, 2002

Effective: November 2, 2002

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.44 Commercial Rate Plan L68**

The Commercial Rate Plan L68 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend at least \$75.00 per month in total long distance charges.

4.44.1 Monthly Service Charge:      Current-      \$ 5.95  
Maximum-      \$10.00

4.44.1.A Single Bill Fee\*      Current-      \$1.95  
Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.44.2 Usage Rates (per minute of use)**

A.      InterLATA - Current Rates:  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.1550      \$0.1550      \$0.1550

InterLATA - Maximum Rates  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.2550      \$0.2550      \$0.2550

B.      IntraLATA - Current Rates:  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.1550      \$0.1550      \$0.1550

IntraLATA - Maximum Rates  
DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
\$0.2550      \$0.2550      \$0.2550

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
President and Chief Executive Officer  
Vycera Communications, Inc.  
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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.45 Commercial Rate Plan L99**

The Commercial Rate Plan L99 provides basic 1+ long distance service for switched access customers. This plan was designed for small business customers that spend at least \$50.00 per month in total long distance charges.

4.45.1 Monthly Service Charge:      Current-      \$ 5.95  
    Maximum-      \$10.00

4.45.1.A Single Bill Fee\*              Current-      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.45.2 Usage Rates (per minute of use)**

A.      InterLATA - Current Rates  
             DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
             \$0.1750      \$0.1750      \$0.1750

InterLATA - Maximum Rates  
             DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
             \$0.2750      \$0.2750      \$0.2750

B.      IntraLATA - Current Rates  
             DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
             \$0.1750      \$0.1750      \$0.1750

IntraLATA - Maximum Rates  
             DAY RATES      EVENING RATES      NIGHT/WEEKEND RATES  
             \$0.2750      \$0.2750      \$0.2750

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:      Derek M. Gietzen  
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SECTION 4. RATES AND CHARGES (Cont'd)

**This service is not available to new customers. Customers currently subscribing to this service will be migrated to Rate Plan R60 effective February 15, 2002.**

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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San Diego, California 92130

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SECTION 4. RATES AND CHARGES (Cont'd)

**This service is not available to new customers. Customers currently subscribing to this service will be migrated to Rate Plan R60 effective February 15, 2002.**

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)

**This service is not available to new customers. Customers currently subscribing to this service will be migrated to Rate Plan R60 effective February 15, 2002.**

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)

**This service is not available to new customers. Customers currently subscribing to this service will be migrated to Rate Plan R60 effective February 15, 2002.**

Issued: October 3, 2002

Effective: November 2, 2002

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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.48 "Economy Line Service/Servicio de Linea Economica" Rate Plan R60**

The Company offers the following rates to residential customers. "Economy Line Service/Servicio de Linea Economica" Program provides a savings of 50% on the first 10 minutes of each call and an additional 20% discount for the first 10 minutes of each call to the most frequently called number as selected by customer.

4.48.1. Monthly Service Charge:      Current      \$5.98  
    Maximum      \$10.00

4.48.2 Single Bill Fee\*                      Current      \$1.95  
    Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier.

This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.48.3. Usage Rates (per minutes of use):**

	<u>IntraLATA</u> <u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
Current	\$0.2748	\$0.2748	\$0.2748
Maximum	\$0.3748	\$0.3748	\$0.3748

	<u>InterLATA</u> <u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
Current	\$0.2748	\$0.2748	\$0.2748
Maximum	\$0.3748	\$0.3748	\$0.3748

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.48 "Economy Line Service/Servicio de Linea Economica" Rate Plan R60 (Cont'd)

4.48.4 Special Discount for the first 10 minutes - The Economy Line Service plan automatically discounts the per minute rate by 50% for the first 10 minutes of a call. For example, a 15 minute call would be rated at \$0.1374 per minute during the first 10 minutes of the call and \$0.2748 per minute for the remaining 5 minutes of the call. The plan also discounts the 50% discount per minute rate by additional 20% for the first 10 minutes of a call to a most frequently called number as selected by customer. For example, a 15 minute call would be rated at \$0.1099 per minute during the first 10 minutes of the call and \$0.2748 per minute for the remaining 5 minutes of the call.

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Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.49 "New Economy Line Service/ Nuevo Servicio de Linea Economica" Rate Plan R61

The Company offers the following rates to residential customers. "New Economy Line Service/Nuevo Servicio de Linea Economica" Program provides a savings of 25% on the first 10 minutes of each call and an additional 20% discount for the first 10 minutes of each call to the most frequently called number as selected by customer.

4.49.1 Monthly Service Charge:      Current:      \$5.98  
   Maximum:      \$10.00

4.49.2 Single Bill Fee\*                      Current      \$1.95  
   Maximum      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera. (T)

## 4.49.3. Usage Rates (per minutes of use):

IntraLATA		
<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1999	\$0.1999	\$0.1999
\$0.2999	\$0.2999	\$0.2999

InterLATA		
<u>DAY RATES</u>	<u>EVENING RATES</u>	<u>NIGHT/WEEKEND RATES</u>
\$0.1999	\$0.1999	\$0.1999
\$0.2999	\$0.2999	\$0.2999

Issued: October 3, 2002

Effective: November 2, 2002

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SECTION 4. RATES AND CHARGES (Cont'd)4.49 "New Economy Line Service/ Nuevo Servicio de Linea Economica" Rate Plan R61 (Cont'd)

4.49.4 Special Discount for the first 10 minutes - The New Economy Line Service plan automatically discounts the per minute rate by 25% for the first 10 minutes of a call. For example, a 15 minute call would be rated at \$0.1499 per minute during the first 10 minutes of the call and \$0.1999 per minute for the remaining 5 minutes of the call. The plan also discounts the 25% discount per minute rate by additional 20% for the first 10 minutes of a call to a most frequently called number as selected by customer. For example, a 15 minute call would be rated at \$0.1199 per minute during the first 10 minutes of the call and \$0.1999 per minute for the remaining 5 minutes of the call.

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Issued: October 3, 2002

Effective: November 2, 2002

Issued by: Derek M. Gietzen  
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**ORIGINAL****SECTION 4. RATES AND CHARGES (Cont'd)****4.50 "Economy Line Service Plus/Servicio de Linea Economica Plus" Rate Plan T10**

The Company offers the following rates to residential customers. "Economy Line Service Plus/Servicio de Linea Economica Plus" Program provides a savings of 25% on the first 10 minutes of each call with a low monthly service charge.

4.50.1 Monthly Service Charge:      Current:      \$2.50  
Maximum:      \$6.00

4.50.2 Single Bill Fee\*              Current:      \$1.95  
Maximum:      \$5.00

\*This monthly charge will apply to customers who elect to have their long distance charges billed through their incumbent local exchange carrier. This monthly charge will be waived for customers who elect to have their long distance charges billed directly by Vycera.

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**4.50.3 Usage Rates (per minutes of use):**IntraLATA

	<u>DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
Current	\$0.1000	\$0.1000	\$0.1000
Maximum	\$0.2000	\$0.2000	\$0.2000

InterLATA

	<u>DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
Current	\$0.1400	\$0.1400	\$0.1400
Maximum	\$0.2400	\$0.2400	\$0.2400

4.50.4 Special Discount for the first 10 minutes - The Economy Line Service Plus plan automatically discounts the per minute rate by 25% for the first 10 minutes of a call. For example, a 15 minute call would be rated at \$0.1400 per minute during the first 10 minutes of the call and \$0.1867 per minute for the remaining 5 minutes of the call.

Issued: October 3, 2002

Effective: November 2, 2002

Issued by:

Derek M. Gietzen  
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